



Safari information

Passport & Visa

Passports are required by all foreign visitors and must be valid for 6 months after the intended length of stay. Please ensure that you have at least 2 consecutive blank visa pages (not endorsement pages) in your passport. It is imperative that you check your visa requirements with the relevant embassies / consulates as it may vary according to your nationality. This is your responsibility.

Important Health Info

All foreign visitors require passports, which must be valid for six months after the intended length of stay. Please ensure your passport has at least two consecutive blank visa pages (not endorsement pages). It is imperative that you check your visa requirements with the relevant embassies/consulates, as it may vary according to your nationality. This is your responsibility.

INSURANCE

Adequate travel insurance must be taken out prior to departure. This should cover any medical situation such as hospitalisation, cancellation, curtailment of arrangements and baggage. When you travel with Atzaró Okavango Camp, you are automatically covered by our emergency evacuation insurance. This guarantees emergency evacuation to the nearest hospital should you suffer severe illness or injury. This does not cover the cost of treatment once in the hospital and in no way replaces your normal travel insurance. This is your responsibility.

Atzaró Okavango Camp and its agents and associates cannot be held responsible or liable for loss, damage, or the theft of personal luggage and belongings, nor can they be held liable for personal injury, accident or illness.

HEALTH REQUIREMENTS

Anyone with special medication should take enough supplies to last the visit.

Yellow Fever Vaccination Certificates are required for entry into Southern Africa if you have travelled through the yellow fever belt.

Please consult your physician before you travel to Africa for advice on precautions against malaria and other recommended vaccinations.

For preliminary information, you can also check the following:

United Kingdom: Foreign Travel Advice <https://www.gov.uk/foreign-travel-advice/south-africa/health>

United States: Foreign Travel Advice <https://www.gov.uk/foreign-travel-advice/south-africa/health>

Travelling with children

All minors travelling through all ports of entry in Botswana and South Africa must strictly adhere to the requirements. Minors must have:

- Valid Passports.
- Certified unabridged birth certificates for all minors below the age of 18.
- A letter of consent from the other parent should the minor be travelling with one parent.



Travel

LUGGAGE ALLOWANCE

As you will be travelling in vehicles and aircraft with limited space, luggage is required to be packed in a soft bag. No hard suitcases are allowed, and oversized bags can not be carried on your lap. An additional seat can be booked for extra luggage, subject to availability. Please note that large, hard, wheeled suitcases can be stored at Maun International Airport if arranged accordingly.

For loading purposes, we also require the weight of each individual so the pilot can plan accordingly.

Persons over 120kg (265 lbs) may be required to purchase an additional seat.

Please notify us using the PERSONAL INFORMATION FORM.

THE LUGGAGE RESTRICTION FOR INTERNAL LIGHT AIRCRAFT FLIGHTS

- Strictly soft-sided bags only, NO wheels or frames.
- Maximum weight of 20kg (44 lbs), which includes hand luggage.
- Size restrictions: 25cm (10 inches) wide by 30cm (12 inches) high and 62cm (24 inches) long.



Atzaró Okavango Camp reserves the right to refuse to board any guests who do not adhere to our luggage guidelines.

What to pack

As a general guide, comfortable, casual wash and wear clothes are recommended. Muted colours are recommended for game viewing. Game drives are generally conducted in the early morning and late afternoon, which can be very cold, especially in winter.

The most practical items to pack for safari are:

- Khaki, green, beige and neutral colours (Camouflage patterned clothing is not permitted in Botswana or Zimbabwe. This applies to any clothing that can be constructed as mimicking military wear).
- Shirts with long sleeves (even in summer, as protection from sun and mosquitoes).
- T-Shirts.
- Shorts or light skirts.
- Jeans or safari trousers for evenings and cooler days.
- Jackets and sweaters are recommended for early morning and evening game drives.
- Lightweight, waterproof jacket.
- Swim and beachwear.
- Comfortable walking shoes.
- Sunscreen, sunglasses, hat, insect repellent, moisturiser and lip salve are all essentials.
- Toiletries (Shampoo, conditioner, soap and lotion supplied at camp).
- Personal medications.
- Binoculars and camera equipment.



Travel

FLIGHTS & ACTIVITIES

- Check-in is 1.5 hours prior for domestic and 3 hours prior for international departures.
- Scheduled regional and inter-lodge flights may involve multiple stops before reaching the destination.
- Flights are operated as 'shuttle transfers,' and therefore, departure times and schedules are only confirmed the day before travel and may vary up to 1 hour. Times are subject to change without notice. Flight schedules will be communicated to the camp managers or hotel guest relations.
- In the event of bad weather, airlines reserve the right to drop guests off at the nearest serviceable airstrip, which may mean a road transfer for guests to get to their destination. Any costs resulting from such diversions will be charged to your own account.
- Some shuttle inter-lodge flights may depart very early in the morning, which means you will miss your morning activity. Regrettably, this is beyond our control as flights are scheduled to meet onward flight transfers and connecting flights from the various international airports.

If a specific departure time is required, a private charter would need to be booked and paid for.

Climate

BOTSWANA

The climate in this region is mainly temperate.

Summer: October to April - can be very hot. Daytime temperatures typically average around 30°C (86°F). The rainy season lasts from January to March.

Winter: May to September - brings cooler weather with an average temperature of 25°C (77°F). Early morning and evening may be very cold.

Money

As USD Cash is the preferred currency for any curio shopping and tips, we recommend you bring sufficient small dollar bills for this purpose. Banks and foreign exchange bureaus are available at international airports and main towns; however, ATMs do not dispense USD notes.

Properties with gift shops have credit card facilities, but tips cannot be accepted via credit card.

Please note that we accept US Dollars (USD). Additionally, we welcome major credit cards such as MasterCard, Visa, and American Express for your convenience.

Gratuity guideline

Our staff are very appreciative of tips. If you are happy with the service provided, then please follow the below guidelines:

- Guides - USD 15 cash per person per day
- General staff - USD 20 cash per person per day
- Host - USD 10 cash per person per day



Photography

Please bring sufficient memory cards and batteries as these are not readily available in Southern Africa. Please remember to ask permission before taking a photograph of any local resident. Unmanned Aerial Vehicles (Drones) are not allowed.

Dietary

Most dietary requirements can be catered for. Please advise us of any specific dietary requirements so we can communicate these with all properties before your stay.

Wi-Fi

We encourage you to enjoy the opportunity to 'switch off,' but if you wish to stay connected, the lodge, suites and villas have Wi-Fi available.

Laundry

Our camp does its best to deliver a same-day laundry service, weather permitting. Dry cleaning is not available at the camp. Please be mindful that our camp does not wash any underwear because of the different cultures and customs in many areas where we operate. However, laundry detergent is available in your room for delicate items.

Electricity

Please note that all rooms and main areas will have charging stations available where guests can charge phones, laptops, cameras, etc. Even though international adapters will be available on request, we recommend you bring your own.

Botswana: Electric plug M, or G (rare) 230V, 50Hz

Zambia: Electric plug C, D & G 230V, 50Hz

Zimbabwe: Electric plug D & G 220V, 50Hz

Languages

English is widely spoken throughout Southern Africa.

Contact details

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